

All Medicaid health plans cover medically necessary services such as:

- Ambulance
- Doctor visits
- Emergency care
- Family planning
- Health checkups for children and adults
- Hearing and speech
- Home health care
- Hospice care
- Hospital care
- Immunizations (shots)
- Lab and x-ray
- Medical supplies
- Medicine
- Mental health
- Physical and occupational therapy
- Prenatal care and delivery
- Surgery
- Vision

All Medicaid health plans are required to provide the services listed above. Some services are limited. Your doctor or health plan can tell you what Medicaid covers.

Note: The information above was collected from health plans by independent survey companies. The information reported by the health plans was reviewed for accuracy. Information was also collected from health plan members.

Accreditation: Checking for quality

Accreditation is another way of assessing health plan quality. An outside organization checks to see whether the plan has the right systems and people in place to do a good job providing health care.

JCAHO - Accredited by the Joint Commission for Accreditation of Healthcare Organizations.

NCQA - Accredited by the National Committee for Quality Assurance.

For more information,
call Michigan ENROLLS at
1-888-ENROLLS
(1-888-367-6557)



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Additional information may be found on the Michigan Department of

Community Health website

www.michigan.gov/mdch

You can learn about different programs and services provided by MDCH, and see the latest news releases about important healthcare issues.



A Guide to Michigan Medicaid Health Plans



Quality Checkup March 2004



Not all plans are in every county. Your enrollment packet has a list of plans in your county to assist you or call **1-888-ENROLLS (1-888-367-6557)** for information.

Category Ratings for Michigan Medicaid Health Plans

Health Plan	Doctor Communication and Service	Getting Care	Keeping Kids Healthy	Taking Care of Women	Living with Illness	Accreditation
Botsford Health Plan	★★★	★★	★★	★★	★★	NCQA
Cape Health Plan	★★	★★	★★	★	★	JCAHO
Community Choice Michigan	★	★	★	★★	★★	JCAHO
Great Lakes Health Plan	★	★	★★	★	★	JCAHO
Health Plan of Michigan	★	★★	★★	★★	★★	NCQA
HealthPlus Partners	★★	★★★★	★★	★★★★	★★★★	NCQA
M-CAID	★★★★	★★★★	★★★★	★★★★	★★★★	NCQA
McLaren Health Plan	★★	★★★★	★★★★	★★★★	★★	NCQA
Midwest Health Plan	★★	★★	★★	★	★	NCQA
Molina Healthcare of Michigan	★★	★	★	★	★	NCQA
OmniCare Health Plan	★★	★	★	★	★	NCQA
Physicians Health Plan of Mid-Michigan Family Care	★★	★★	★★★★	★★★★	★★★★	NCQA
Physicians Health Plan of Southwest Michigan	★★	★★★★	★★★★	★★★★	★★	JCAHO
Priority Health Government Programs	★★★★	★★★★	★★★★	★★★★	★★★★	NCQA
Total Health Care	★	★	★	★	★	JCAHO
Upper Peninsula Health Plan	★★★★	★★★★	★★	★★★★	★★★★	NCQA
The Wellness Plan	★	★	★	★★★★	★★	NCQA

Performance compared to the average of all Michigan Medicaid Health Plans:

- ★★★★ Above Average
- ★★★ Average
- ★ Below Average

The categories:

Doctor Communication and Service: Members in the plan believe all of their doctors and healthcare providers do a good job explaining things to them

and their children, and that they spend enough time with them and their children.

Getting Care: Members in the plan believe they get the care they need for themselves and their children and that they get the care quickly.

Keeping Kids Healthy: Children in the plan get regular checkups and important shots that help protect them against serious illness.

Taking Care of Women: Women in the plan get tests for breast and cervical cancer, and for an infection

called chlamydia. These tests help to find these diseases early. This gives women more choices for treatment and a better chance of survival. Moms in the plan also get care before and after their baby is born to help keep mom and baby healthy.

Living with Illness: The plan takes care of members with asthma, diabetes and high blood pressure by giving them tests, checkups and the right medicine.

Accreditation: Explanations on back cover.